

## My Account Types

Free Online Banking  
*GoGulfWinds.com*

PHONE  
ANYTIME  
TELLER  
(PAT)

Before you begin to use PAT, take a moment and write below the account type codes for each of the deposit and loan accounts you have with us. You will need these to conduct business with PAT. You can get your account type codes from your Gulf Winds statement or by calling our Contact Center at (850) 479.9601.

\_\_\_\_\_ Savings  
\_\_\_\_\_ Checking  
\_\_\_\_\_ Loan \_\_\_\_\_  
\_\_\_\_\_ Loan \_\_\_\_\_  
\_\_\_\_\_ Other \_\_\_\_\_  
\_\_\_\_\_ Other \_\_\_\_\_

### Access Your Accounts

In addition to PAT, please remember that you can also access your account through the following options:

10 Convenient Branch Locations  
in Pensacola, Gulf Breeze,  
Milton, Atmore & Brewton

40+ FREE LOCAL ATMs

#### TELEPHONE

(850) 479.9601 • LOCAL  
(800) 650.6328 • TOLL FREE

Transaction  
Guide for  
Telephone  
Banking



## It is Easy to Access PAT!

### Step 1

Call (850) 479.9601 (LOCAL) or  
(800) 650.6328 (TOLL FREE)

### Step 2

Press **6** to use PAT

### Step 3

Press **3** and then enter your member number plus the first two letters of your last name, followed by the **#** key. For the letters Q and Z, use the **0** key.

### Step 4

Enter your PIN followed by the **#** key

### Step 5

For inquiries and transactions, enter the appropriate menu number. See the Easy Transaction Guide and menu at right.

# Easy Transaction Guide

Press **1** for Inquiries, then

- 1** For specific account information
- 2** For account balances
- 3** For cleared checks, deposits, and withdrawal information
- 4** For interest or dividend information
- 5** For loan information
- 6** For payroll information
- 7** For loan application status
- 8** For tax information

Press **2** to Transfer Funds, then

- 1** To transfer to another account  
Press **1** for your account types
- 2** To transfer to a different member's account *(additional security code required)*

Press **3** to Withdraw Funds, then

- 1** To request a check for yourself

Press **4** for Other Services, then

- 1** To request a copy of a statement
- 2** To estimate a loan

Press **5** to Enter A Different Member Number

Press **6** to Report Lost or Stolen ATM or Visa Debit Card

Press **7** to Report Lost or Stolen Credit Card

Press **8** to Change Your Password

Press **\*** to End Your Call

Press the **\*** key to exit any menu